

# NCASS Membership

## **Advice, Support and Guidance**

From wondering how to start a food and/or drink business to knowing how to guarantee a 5\* food hygiene rating, NCASS is here for you to provide assured advice and guidance to give you full confidence in all aspects of running your business. NCASS has been at the forefront of the hospitality industry for over 30 years, meaning as a member, you will gain access to this wealth of knowledge and expert advice.

## **Account Management Team**

Our account management team are on hand to provide expert advice, support and guidance to help you and your business succeed. They have unparalleled knowledge of our industry and can advise on everything from legislation and best practice, through to the right equipment for your business. They're as invested in your business as you are – they know where you want to be and they'll help you get there.

## **Environmental Health Specialist**

NCASS can offer specialised guidance on compliance matters, from a qualified EHO, ensuring you and your business receive comprehensive advice. This can include interpreting inspection reports, supporting food hygiene rating appeals and guidance on high-risk processes. A one-hour remote consultation service with our in-house EHO is included with all premium plus and pro memberships.

## **Resources**

As a member of NCASS you have access to exclusive industry resources to help make running your business as smooth as possible, so you can focus on showcasing your cooking talents. Our industry leading resources range from in-depth guides from our very own experts to safety checklists to help you ace your food hygiene inspections.

## **Confidence in Compliance**

When it comes to compliance in the food and drink industry, there is no room for compromise. NCASS are the leading organisation to support you with comprehensive systems to simplify complex regulations and procedures, protecting your customers, business and reputation.

## **Safety Management System and Daily Recording Diary**

By joining NCASS and gaining access to our Safety Management System, you are investing in peace of mind, confidence and protection of your business and customers. Included in all tiers of membership is the NCASS Safety Management System and Daily Recording Diary, supporting you in every critical safety aspect. This system covers the 3 key areas of food and hygiene safety, health and safety and fire safety, to ensure you and your business are safe and comply with UK guidelines.

## **Business Management Dashboard**

Members of NCASS enjoy exclusive access to their own, personalised business dashboard, supporting the digital management of key business documents, access to highly accredited training courses and network opportunities with event organisers looking to hire NCASS members.

## **Risk Assessments**

As a member of NCASS you will be able to access our easy to use risk assessment system, which will pinpoint potential hazards and outline key safety control measures that need to be in place. They can be accessed via and are stored within your Business Management Portal and can be edited in line with any changes you make in your business or processes at any time.

## **Primary Authority**

As an NCASS member you're automatically enrolled into our Primary Authority scheme with The Royal Borough of Greenwich (England) and Monmouthshire Council (Wales). This partnership was set up to ensure the information and support we provide to members is backed by a government body. By using the NCASS documentation, advice and guidance, you can be sure you are operating to the best possible standards to gain a 5\* rating in your food hygiene inspections.

## **A Voice in your Industry**

NCASS is the only specialist organisation for independent food and drink businesses in the UK and has been supporting members to be safe, legal and profitable for over 30





years. NCASS stands for you, as your trade association, taking action on critical matters in our industry to ensure the survival of hospitality in the UK.

### **Empower Independents**

Independent hospitality businesses are critical to the UK economy and our #EmpowerIndependents campaign aims to make sure that the needs of your hospitality business are heard whilst encouraging government to take action and support our sector. Your business comes first and we are responding to members concerns about pressures on their business and often beyond their control.

### **Podcast**

The NCASS Podcast seeks to shed light on the world of independent hospitality from experts across the sector to educate, inform and entertain on all matters of catering. Our aim is to make sure we deliver helpful and relevant insights to our members across multiple platforms, to make the world of catering accessible and most importantly safe.

### **Work Opportunities**

Here at NCASS, we know how to help you make your catering dreams a reality and a big part of this is being able to find sustainable work. Whether this is festivals, private functions or permanent pitches, we can make sure you are on the right path to securing the work that you want.



### Work Opportunities to Network

Members of NCASS have exclusive access to a work opportunities section on their Business Management Dashboard. Being an NCASS member puts you ahead of the competition, as you are giving event organisers and customers full confidence that you are using industry-leading documentation, processes and procedures, making you their perfect choice to hire. Our network of vetted events and organisers allows members to apply for events, connect with organisers to become their go-to caterer and view upcoming events all across the UK. This system allows you to springboard your way into the world of mobile catering work, helping a sustainable stream of work and profit come your way.

### Marketing Support

What sets businesses apart in catering can often come down to their market appeal. As an NCASS member, you have access to our team of experts to support you in refining your business marketing for event applications, to help you stand out from the crowd, obtaining the work you want. This is not only a great way to gain key industry knowledge quickly, but also to showcase your USP, business story and secure work even in the early stages of business conception.

### Rewards, Savings and Cashback

NCASS members have access to exclusive member-only rewards and discounts so that you can save whilst you spend! Our handpicked expert partners not only offer specialist advice and guidance but also make sure you are getting the best deals around. We want you to be earning money as an NCASS member, whilst using our leading partners for the best quality offerings in your business.

### Insurance

With over 30 years of experience in the insurance market, our partners at Giles Insurance offer exclusive member discounts of up to 15% off insurance, on a wide range of policies, tailored to protect you and your business from everyday trading risks.

## Booker

All members receive a £100 or £200 Booker voucher! Plus, sign up to the cashback deal to earn up to 4% cashback when you spend at Booker or Makro stores. Booker and Makro make the perfect partners for NCASS. With over 200 branches throughout the UK, a huge range of stock and online ordering with free delivery, they have so much to offer our members.

## Nisbets

For all of your catering equipment needs, members have access to up to 6 % cashback on spends at Nisbets, along with an upfront discount and voucher code worth up to £100 for members on a Premium, Premium Plus or Pro membership.

## BioPak





BioPak and NCASS have formed a partnership that is good for business and good for the planet. NCASS members will receive an exclusive 10% discount, plus a 10% cash back to buy BioPak products online. BioPak's mission is to produce packaging that puts the planet first, offering the most sustainable and innovative packaging on the market.

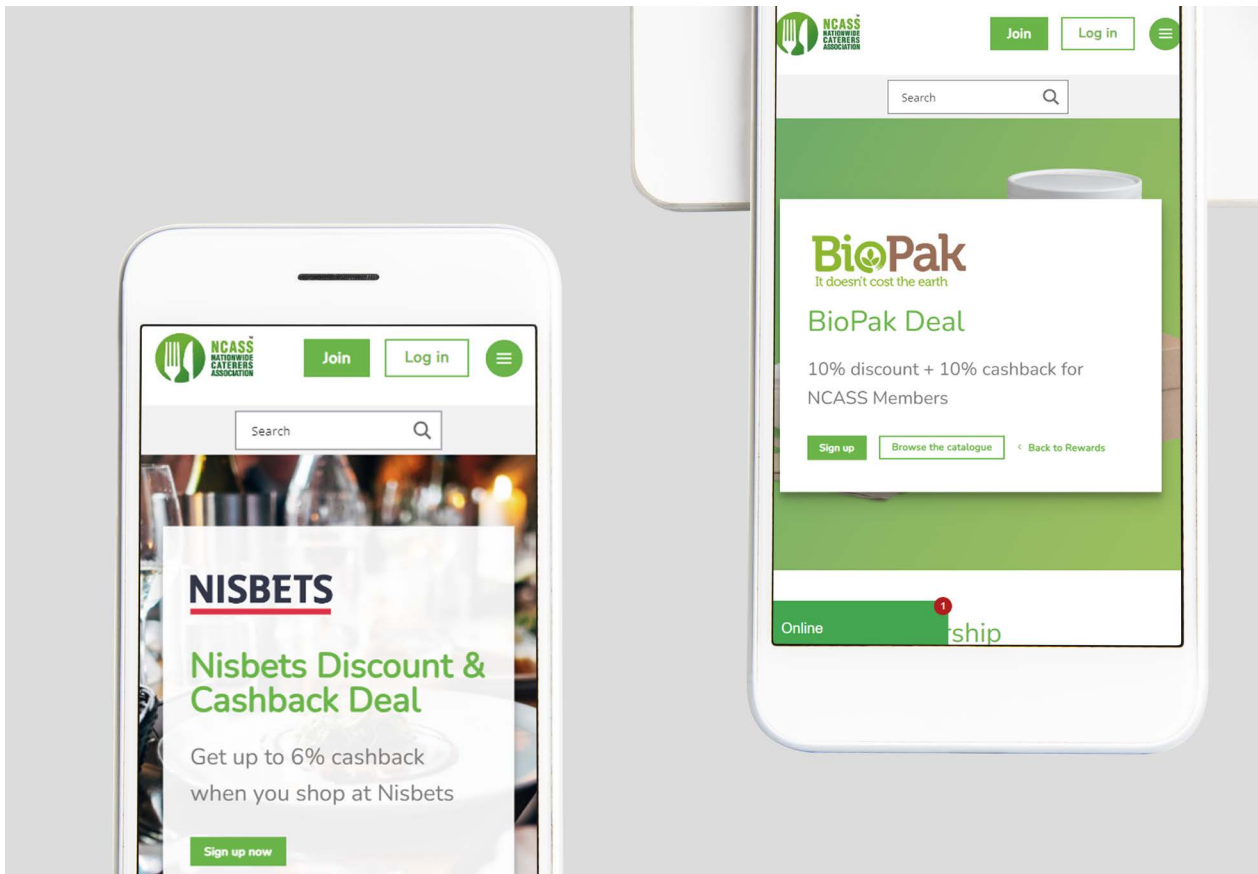
## Calor

Calor are the leading retailer for gas in the UK with 6,000 UK-wide outlets and complete flexibility with a range of LPG Cylinders. Members can earn up to 6% cashback on spending with Calor, whether this be direct from Calor or through third party retailers.

## McKenzie Consultancy

When running a business, we want to be able to support you with bringing peace of mind to the success and growth of your catering business, which is why NCASS

 <b>£68.25</b> Average cashback <a href="#">Explore BioPack Deals</a>	 <b>£102.92</b> Average cashback <a href="#">Explore Calor Deals</a>
 <b>£65.15</b> Average cashback <a href="#">Explore Nisbets Deals</a>	 <b>£162.23</b> Average cashback <a href="#">Explore Booker Deals</a>



has partnered with McKenzie Consultancy and Legal. Here to support you and your business with expert legal advice on business contracts, debt recovery and invoice management. NCASS members benefit from a free 30-minute telephone consultation.

## HR

People management can be a difficult area to navigate, especially in the catering industry, which is why NCASS has partnered with Colden Human Resources. Taking the pressure off your business by providing expert advice and guidance as and when you need it. NCASS members will receive an exclusive discount rate for on-call advice, along with Premium, Premium Plus and Pro members gaining access to exclusive HR templates.

## Barclaycard

Barclaycard offers NCASS members exclusive rates, along with next day settlement when taking a card machine with Barclaycard. Not only does this mean you and your business can benefit from quick settlements but also from over 50 years' worth of payment terminal innovations.

## Dojo

NCASS has teamed up with DOJO payment systems to ensure that you are connected, no matter where you are trading. Whether you are trading at remote festivals or busy event venues, you can be sure that the dreaded 'Wi-Fi down' is no longer an issue for

you, along with integrated payments, next working day transfers and market leading security with point-to-point encryption.

## WEX

NCASS have partnered with WEX Europe Services, who are one of Europe's largest fuel card providers, helping you save as you spend. As a valued NCASS member you are eligible to apply for a FREE Esso Card™ (normally £43 per card, per year). Your Esso Card™ will give you a discount on your fuel each time you fill up with an average saving of 5p per litre.

## UK Fuels

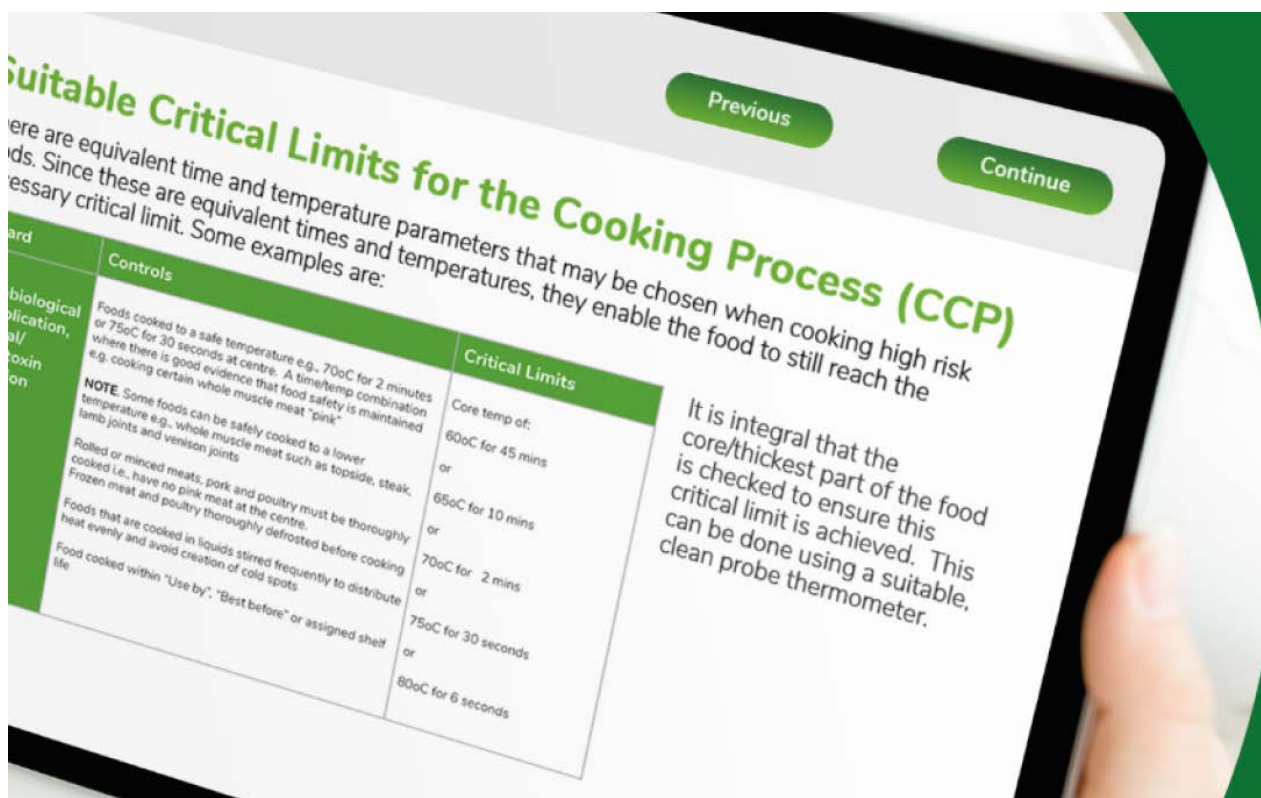
With more than 3,500 sites on the UK Fuels network, NCASS members can now get a guaranteed discount of 3p per litre off the pump price for standard diesel with the UKFUELS card, as well as an online account management through the Velocity App and website.

## ANI App

Allergens are one of the hottest topics in the catering and hospitality industry, so NCASS members have an exclusive 53% discount on the original consultation and onboarding fee with ANI app, allowing for you to provide clear and transparent allergen and nutritional information.

## The Catering Accounting Company

Maximising your business potential is key for a sustainable future, and that's why members of NCASS get an exclusive 20% discount on The Catering Accounting



Company services. From improving cash-flow to planning for tax, you can be confident in your finances and future with their support.

### **UMi Sat Nav**

Wherever you are on your business journey, UMi Sat Nav can get you there quicker and in better shape and as an NCASS member, you could get all the benefits of UMi for a lot less. UMi Sat Nav is included with all Premium Plus and Pro memberships, keeping you on track with everything from finance and funding to tools and resources.

### **Training and Development**

At NCASS, you can train, learn and develop with our industry experts support, designed to sharpen your knowledge whether you're a seasoned pro or newcomer looking to master the essentials.

### **Training Courses**

Learning and development is a vital aspect of the catering industry and it is important to grow and develop in line with the ever-changing guidelines, regulations and procedures. Here at NCASS, we support you with training courses accredited by City & Guilds and Greenwich Borough Council, on behalf of the government and our Primary Authority partnership. With being the most respected online food hygiene training courses available, you can be sure that both you and your staff are equipped with the knowledge you need to succeed. NCASS members also benefit from heavily discounted training, equating to savings worth hundreds of pounds a year.

### **NCASS Start-Up Program**

New to the industry? Want to expand your business or brush up on essentials? NCASS offers a member-exclusive, quick start program, delivered by our in-house experts. Learn how to market your business like a pro, find the right work for you and your business to succeed and even plan for profit. This all-in-one course allows you to get ahead of the curve and understand how to make your business dreams a reality with NCASS.

**Your NCASS membership provides you with access to all of these amazing services to support you and your business. NCASS services are designed with your business in mind and tailored to suit the specific needs of small independent food and drink businesses. No matter where you are in your journey, we're here to help and by renewing your membership each year you not only maintain access to these services but keep NCASS by your side as your business grows from strength to strength.**



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